



COUNTY OF LOS ANGELES

CHIEF INFORMATION OFFICE

500 West Temple Street
493 Kenneth Hahn Hall of Administration
Los Angeles, CA 90012

JON W. FULLINWIDER
CHIEF INFORMATION OFFICER

Telephone: (213) 974-2008
Facsimile: (213) 633-4733

June 12, 2007

To: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Yvonne B. Burke
Supervisor Don Knabe
Supervisor Michael D. Antonovich

From: Jon W. Fullinwider *Jon W. Fullinwider*
Chief Information Officer

Subject: **IBM MASTER SERVICES AGREEMENT STATUS REPORT**

The following report provides status and summary of the Work Orders under the County's Master Services Agreement (MSA) with International Business Machines Corporation (IBM), which your Board adopted on September 5, 2006 (Agreement Number 75869). This initial summary report covers the time period from September 6, 2006 to June 6, 2007.

During this period, a total of six Work Orders have been executed with Sheriff, Department of Health Services, Internal Services Department, and Information Systems Advisory Body. These Work Orders which include the County Portal Infrastructure and Redesign project approved by your Board on May 15, 2007 (\$2,400,000 for Phase 1), have a total value of \$3,443,690.

Service	Department	WO#	Term	Amount
Consulting	Sheriff	15739-03-002	01/02/2007 to 03/30/2007	\$298,152
Consult/Train	DHS	20000-03-001	01/24/2007 to 06/30/2007	\$91,310
Consulting	DHS	20000-03-003	03/08/2007 to 05/31/2007	\$92,736
Consult/Impl	ISD	13100-03-004	05/17/2007 to 01/16/2008	\$2,400,000
Consulting	DHS	20000-03-006	05/29/2007 to 09/03/2007	\$296,700
Consult/Impl	ISAB	10010-03-005	06/06/2007 to 12/06/2007	\$264,792
Total				\$3,443,690

County departments continue to utilize IBM technologies to enhance both internal operations and the delivery of service to external customers. The feedback from the departments thus far has been very positive in terms of IBM's responsiveness and quality of work.

Listed below are potential Work Orders that are currently being discussed with IBM. Work Orders exceeding \$300,000 will be sent to your Board for approval by the respective department.

Department	Project Description
DHS	Web Services Security
Sheriff	Asset Management System for Facilities and Radio Services
Public Works	Upgrade of Maintenance Management System
Parks & Rec	Asset Mgmt System Assessment and Planning
Fire	Upgrade and Expansion of Warehouse/Fleet Solution

In accordance with the terms established in the MSA, the total amount which may be paid by the County to IBM shall not exceed \$4,000,000 within each calendar year (January 1 through December 31). My office will closely monitor the Work Order activities and, if needed, obtain your Board's approval to amend the Agreement and increase the annual ceiling.

The next status report will be submitted by January 31, 2008.

Should you have any questions, please feel free to contact me at (213) 974-2008 or Frank Cheng, Associate CIO, at (213) 974-1772.

JWF:FC:pa

c: Information Systems Commission
IT Board Deputies